



BioXp™ 3200 system

5.3 software update with USB thumb drive

1. **Verify that the BioXp™ unit is turned on and on the initial start screen**

- a. You should see the currently installed software version in the top left corner

2. **Insert the 5.3 USB update thumb drive**

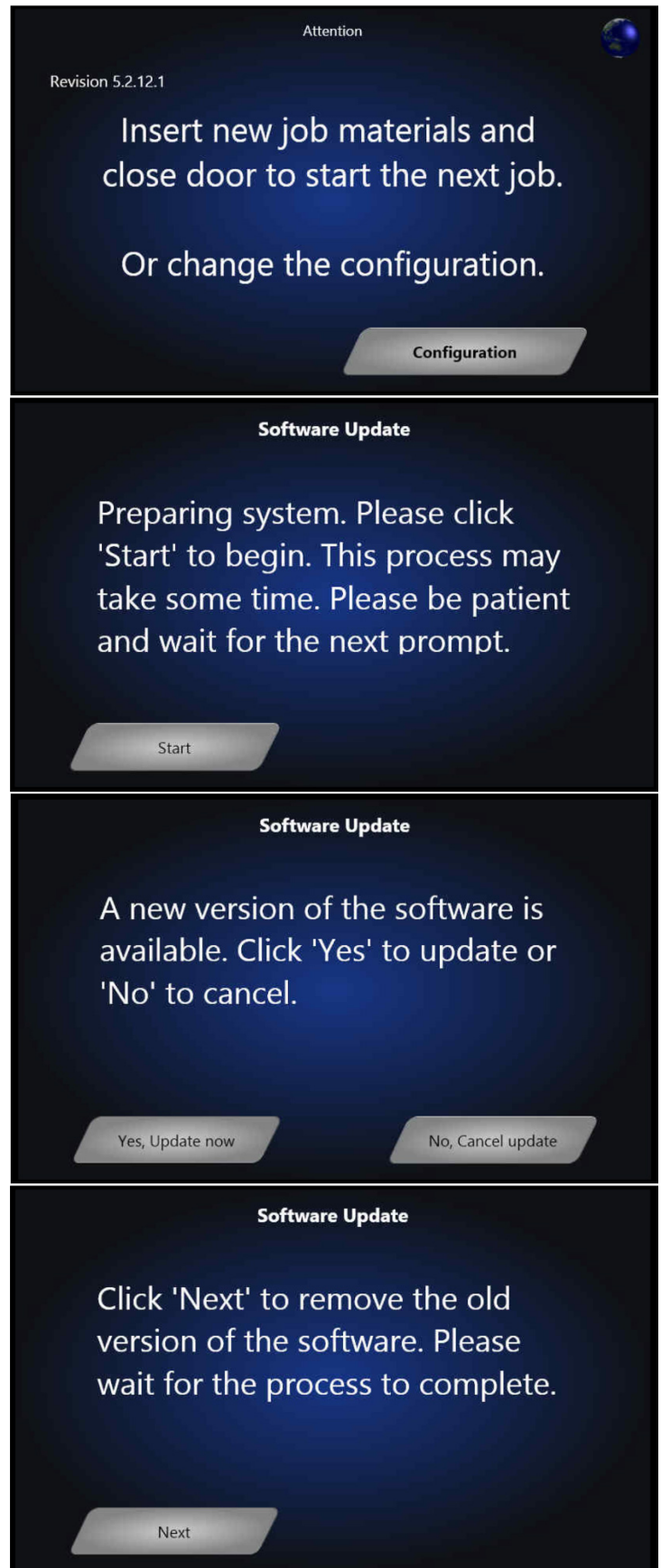
- a. Press “*Start*” once and wait for the next prompt

3. **You will be notified if a new version of software is available to be installed on your machine**

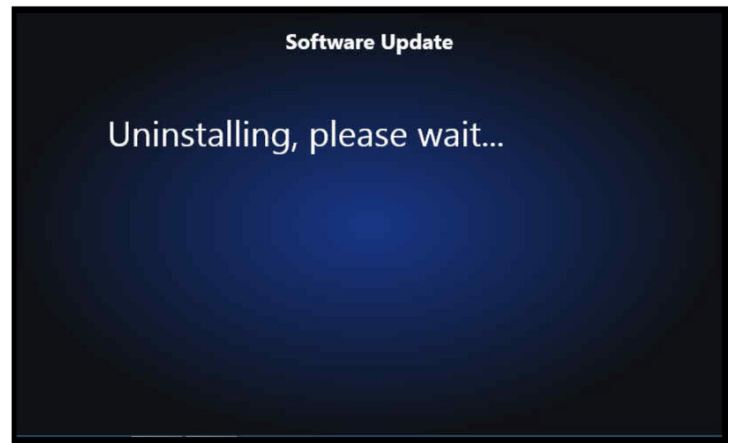
- a. Press “*Yes, Update Now*” to begin

4. **The old software will first need to be removed**

- a. Press “*Next*” to remove the old software

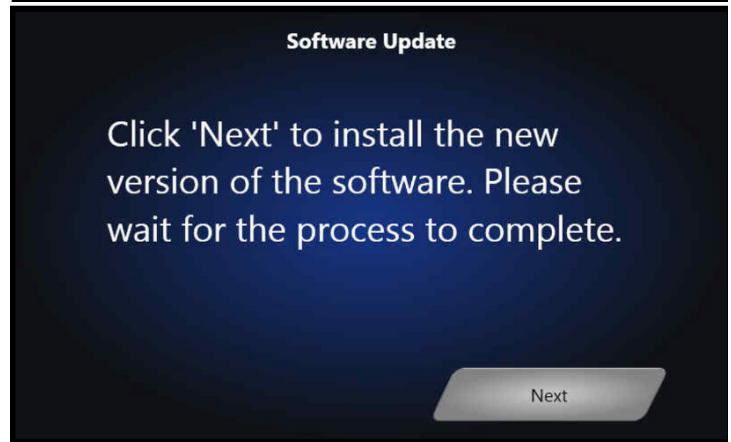


5. Be patient while the old software is uninstalled



6. You will now be prompted to install the new software version

a. Press "Next"



7. The new software will begin installing



8. Once complete, you will receive a message telling you that the new software has been successfully installed

a. Remove the USB update thumb drive and send back to Codex DNA if possible



9. Verify that you are now on Software Version 5.3 by closing the BIOXP door and getting to the main start screen
 - a. You will see the new software version in the top left corner



Troubleshooting:

If the BioXp™ system does not update automatically, perform the following steps:

1. Insert a USB hub (minimum of three ports) into the USB port on the BioXp™ system.
2. Connect a standard USB mouse to the hub.
3. Connect a standard USB keyboard to the hub.
4. Insert the USB update thumb drive into the hub.
5. Press the *Windows* key on the keyboard ($\#$ key if using a Mac keyboard), which will bring up the desktop.
6. Using the mouse, select the *Documents* or *File Explorer* icon from the desktop.
7. Select *Removable Disk D:* from the list under *My Computer*; this should trigger the launch of the update program.
8. If the update program still does not launch, use the mouse to open the program *BioXpUpdater.exe* from the *D:* drive. This will initiate the update program.
9. Ensure the software update program completes, and version number matches the latest release.

Please notify [Codex DNA customer service](#) if you experience any further issues with the update process.